

Roll No. _____

Total No. of Pages : 02

Total No. of Questions : 18

BHMCT (AICTE) (Sem-2)

COMPUTER-II

Subject Code : BH-108

M.Code : 14519

Date of Examination : 02-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying TWO AND A HALF marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. What is a worksheet?
2. How is the worksheet saved?
3. What are auto formats?
4. What are text wraps?
5. How are cell entries deleted?
6. What is editing?
7. What is drag and drop?
8. What is a command?
9. What is a computer and what is its full form?
10. What is page break?



SECTION-B

11. What is the importance of cut, copy and paste?
12. What is header and footer and its use?
13. What is 3-D chart?
14. How are records stored in a database?
15. What is the use of autofill?

SECTION-C

16. How are spreadsheets created? What is its use?
17. How are the multiple worksheets maintained?
18. What are graphics/charts? What is its importance?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No

Total No. of Pages 02

Total No. of Questions 09

BHMCT (AICTE) (Sem-2)

FRONT OFFICE-II

Subject Code : BH-116

M.Code : 14523

Date of Examination : 21-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

I. Write a short note on :

- a) Concierge
- b) Use of Arrival Errand Card
- c) Hotel Day
- d) Up-selling
- e) FIT
- f) En pension
- g) Difference between ALC and DCC
- h) Skipper
- i) List 3 reasons for Turn Away reservations
- j) C-Form

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SECTION-B

2. What are the various types of reservation? Discuss
3. Write names of months of the year in French
4. Discuss at least 5 types of discounted rates available in the hotel.
5. Draw a neat format of Whitney slip.
6. Discuss various duties and responsibilities of a bell boy.

SECTION-C

7. Write step by step procedure of handling registration process of VIP arrival.
8. Elaborate about the significance of coordination between front office and other departments of hotel.
9. Explain the procedure of :
 - a) Key control procedure
 - b) Pre registration activities at front desk

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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Roll No. _____

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (AICTE) (Sem-2)
HOUSE KEEPING-II
Subject Code : BH-114
M.Code : 14522

Date of Examination : 22-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

I. Write short notes on :

- a) Back of the house area
- b) Facade cleaning
- c) Electronic locks
- d) Handover records
- e) Call register
- f) Guest expendables
- g) Valet bag
- h) Computerized key card
- i) Log book
- j) Master key



SECTION-B

2. What is lost and found procedure? Design a format for lost and found slip to be attached to the article.
3. Explain special provisions for a VIP room.
4. List at least ten guest room and ten bath room supplies.
5. Discuss the inter departmental relationship of Housekeeping department with Front office.
6. Explain how will you organize "Front of the House" and "Back of the House" area cleaning?

SECTION-C

7. Explain the importance of maintaining "KEY CONTROL" to ensure safety of a guest.
8. Write an essay on the use of computers in Housekeeping department?
9. Draw the format for the following :
 - a) Maids report and room status report
 - b) Room occupancy report
 - c) Lost and found register
 - d) Guest special request register

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No. _____
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem-2)
FOOD PRODUCTION-II
Subject Code : BH-110
M.Code : 14520

Date of Examination : 17-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

I. Write short notes on :

- a) Kitchen attire
- b) Pigmentation
- c) Stewing
- d) Glazing
- e) Choux
- f) Consommé
- g) Masala
- h) Tartelet
- i) Short crust
- j) Tempering



SECTION-B

2. Write down the classification of vegetables
3. What is stock and explain the quality of good stock
4. "Sauce plays a major role in enhancing the taste of dish" Justify the statement with example!
5. Differentiate between wet masala and dry masala.
6. Write down in detail about baking of bread and role of ingredients that we use

SECTION-C

7. What is the role of thickening agents in Indian cuisine and write down the different types thickening agents?
8. Draw the chart of hierarchy of kitchen personnel and do explain the role of each chef
9. Write in detail about sauces, soups and garnishes.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student

Roll No. _____

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem-2)
ACCOUNTS – II
Subject Code : BH-106
M.Code : 14518

Date of Examination : 14-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Answer briefly :

- a) What is Passbook?
- b) Differentiate between Passbook and Cash book.
- c) What are outstanding expenses?
- d) What is meant by revenue expenditure?
- e) Define trial balance.
- f) What is Trading account?
- g) What is the meant by final accounts?
- h) What is bank reconciliation statement?
- i) What is depreciation?
- j) What is meant by deferred revenue expenses?

SECTION-B

2. Discuss the procedure for preparation of final accounts.
3. Differentiate between Profit & loss account and Balance sheet.
4. Pen down the limitations of Trial balance.

5. Discuss the importance of Bank Reconciliation Statement.
6. Differentiate between Capital and Revenue expenditures.

SECTION-C

7. Pen down the methods of Trial balance and various errors revealed by Trial balance.
8. Pen down the reasons for difference between Pass book and Cash book balances.
9. From the following Trial Balance, prepare final accounts

TRIAL BALANCE
as on 31st December, 2008

Particulars	Dr. Amount (Rs.)	Cr. Amount (Rs.)
Capital		20,000
Sundry Debtors	5,400	
Drawings	1,800	
Machinery	7,000	
Sundry Creditors		2,800
Wages	10,000	
Purchases	19,000	
Opening Stock	4,000	
Bank Balance	3,000	
Carriage Charges	300	
Salaries	400	
Rent and Taxes	900	
Sales		29,000
	51,800	51,800

Additional Information:-

- a) Closing stock Rs.1200
- b) Outstanding Rent Rs.100
- c) Depreciation on Machinery 10%
- d) Wages Prepaid Rs.400

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.



Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

**BHMCT (AICTE) (Sem-2)
COMMUNICATION-II
Subject Code : BH-104
M.Code : 14517**

Date of Examination : 13-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

- a) Communication
- b) Positive non-verbal clues
- c) Artefacts
- d) Eye contact
- e) Verbal communication
- f) Phonetics
- g) Importance of communication
- h) Posture
- i) Telephone etiquettes
- j) Kinesics.



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SECTION-B

2. Discuss in detail the importance of paralanguage and its impact on verbal communication.
3. "The face is the index of mind". Explain
4. Write a detailed note on common phonetic difficulties.
5. Highlight the communicative use of furniture, plant, colours and architects.
6. Explain about frequency used in foreign sounds.

SECTION-C

7. What do you understand by Non-verbal Communication? Explain different types of non-verbal communications.
8. Discuss in detail the strategies to improve pronunciation and accent for effective speech in hotel industry.
9. Describe the importance and nature of telephone skills in the hotel industry.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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Roll No. []
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem-2)
FOOD & BEVERAGE SERVICE-II
Subject Code : BH-112
M.Code : 14521
Date of Examination : 10-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2 1/2 (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

- a) Supper
- b) Claro
- c) Duplicate checking system
- d) Shapes of cigar
- e) Potage
- f) A' la carte menu
- g) Entree
- h) Mocktails
- i) Malted beverages
- j) Continental break.fast.

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SECTION-B

2. Differentiate between Table service and American service.
3. What is computerized checking system?
4. Write down the cover and accompaniments for the following :
 - a) Roast beef
 - b) Caviar.
5. Briefly classify non-alcoholic beverages.
6. Explain the various types of meals.

SECTION-C

7. Explain in detail the points need to be considered while planning a menu.
8. What do you understand by Russian service and Silver service? Explain with advantages and disadvantages.
9. Explain with examples the 13 course French classical menu.

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Roll No. _____
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem-2)
HOTEL ENGINEERING-II
Subject Code : BH-118
M.Code : 14524
Date of Examination : 05-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

I. Write Briefly :

- a) Fire triangle
- b) Water pollution
- c) Thermal pollution
- d) Dehumidifier
- e) Group replacement policy
- f) Net present value
- g) Defrosting
- h) Contract
- i) One ton of refrigeration
- j) Refrigerant.

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SECTION-B

2. Discuss the basic principles of refrigeration.
3. Discuss the advantages and disadvantages of contract maintenance
4. Explain the procedure for care and cleaning of overhead projector.
5. Describe Incineration Method used for Pollution Control in a hotel.
6. Write a note on audio visual equipment used in hotel.

SECTION-C

7. Discuss in detail the procedure for inviting and processing tenders.
8. Describe in detail all the different types of fire extinguishers and their uses.
9. Explain in detail the circumstances under which equipment are replaced.



NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
HOUSE KEEPING-II
Subject Code : BH-114
M.Code : 14522

Date of Examination : 03-01-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :
 - a) Wi-fi
 - b) Sani-bin
 - c) Emergency key
 - d) Electronic locks
 - e) Computerised Card keys
 - f) VIP lists
 - g) Call register
 - h) Lost and Found register
 - i) What is fade cleaning?
 - j) Front of the house areas.



SECTION-B

2. Write a note on importance of key control.
3. Draw a neat layout of a standard guest room.
4. Discuss the relationship of housekeeping with maintenance department.
5. Discuss the use of guest room inspection checklist with the help of a format.
6. What are Handover records and why they are important?

SECTION-C

7. Write a note on work routine and associated problems in high traffic areas.
8. Write a detailed note on use of computers in housekeeping department.
9. Explain the following :
 - a) record of special cleaning
 - b) work orders.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
FRONT OFFICE-II
Subject Code : BH-116
M.Code : 14523

Date of Examination: 24-12-2022

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write a short note on :

- a) Pre registration Activities
- b) Walk-in guests.
- c) MICE tourists
- d) Split Folio
- e) Overbooking
- f) Uniformed Service
- g) Left Luggage Handling procedure
- h) Types of Reservation
- i) City Folio.
- j) Front Desk

SECTION-B

2. Which all functions are carried out at concierge?
3. State the importance of Up-selling in reservations?
4. Explain the process of handling walk-in registration.
5. What is the role of Key Control System in safety and security of rooms? Elaborate.
6. Explain the various types of folios made in star Hotels?

SECTION-C

7. Explain the duties and responsibilities of Front Office Manager.
8. Draw a neat format of Guest Registration Card.
9. Explain in detail the Whitney System of Reservation.



NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-2)
FOOD PRODUCTION-II
Subject Code : BH-110
M.Code : 14520
Date of Examination: 22-12-2022

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a. Short crust
- b. Laminated
- c. Wet masala
- d. Dry masala
- e. Thickening agent
- f. Pastry cream
- g. Fillet
- h. Darné
- i. Petit four
- j. Glazing



SECTION-B

2. What is the role of thickening agent in Indian cuisine?
3. What are the variety of masala that are available in regional areas of India?
4. What are the principles of bread making?
5. Write down the recipe of choux pastry.
6. Differentiate between wet masala and dry masala.

SECTION-C

7. Draw the hierarchy of kitchen. Write down the duties and responsibilities of executive chef.
8. Draw the dissection of mutton and describe the different cuts and application of cooking method for best results.
9. "Without spices Indian cuisine does not stand." Justify the statement.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No. _____

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (AICTE) (Sem.-2)
FRONT OFFICE-II
Subject Code : BH-116
M.Code : 14523
Date of Examination : 19-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying TWO & HALF marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write a short note on :

- a) Late charges
- b) No-show
- c) Up-selling
- d) Stay-over
- e) Paging
- f) Types of Reservation.
- g) Master folio
- h) Functions of Bell Desk
- i) VTL
- j) Front Office



SECTION-B

2. Write days of week in English and French.
3. What are the various sources of Reservation?
4. Write in brief mail and message handling procedure.
5. Discuss in detail the role and responsibilities of Concierge.
6. What is the importance of PMS in hotels?

SECTION-C

7. Write in detail about Diary system of reservation with a neat format of Hotel Diary.
8. Explain the step-by-step procedure of handling a registration of a group. Explain with reference to the Bell Desk.
9. "In order to maintain the quality service, the front office department must coordinate with other departments". Justify.

G-1

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-2)
FRONT OFFICE FOUNDATION-II
Subject Code : BHMCT-205-18
M.Code : 75884
Date of Examination : 12-07-22

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

I. Write briefly :

- a. Paging
- b. Bermuda Plan
- c. MICE tourists
- d. Points to consider handling scanty baggage guest.
- e. Layover Passengers
- f. Different methods of establishments of the end of the day.
- g. Demi pension
- h. Rack Rate
- i. Different phases of the guest cycle.
- j. C-Form



SECTION-B

2. Draw a neat format of C-form.
3. Write a note upon various pre registration activities.
4. Discuss various factors affecting a room tariff.
5. Write a short note upon basis of charging room rents.
6. Explain various sources of the reservations in the hotel.

SECTION-C

7. Discuss in how many ways can a guest settle their account in a hotel.
8. Draw a neat format of an Arrival Errand Card and Departure Errand Card used by the bell desk staff.
9. Write down step by step procedure of handling registration of foreigner guest.

C-2

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (AICTE) (Sem.-4)
TOURISM MANAGEMENT
Subject Code : BH-214
M.Code : 14550
Date of Examination : 15-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½, (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a. Traveller
- b. Typologies of tourist
- c. U.N.W.T.O. and its functions
- d. Tourist Transportation
- e. Ancillary services in Tourism
- f. Medical tourism
- g. Accommodation Types
- h. Define Domestic tourist
- i. Religious tourism
- j. I.T.D.C.

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SECTION-B

2. Briefly tell the factors which stimulate the growth of Tourism.
3. What do you understand by International Tourism?
4. How Domestic Tourism helps in the growth of Local people?
5. What are various goods and services offered in Tourism Industry?
6. Throw some light on Travel and Tourism industry during Middle Ages.

SECTION-C

7. Discuss the role of Transport Industry in promoting Tourism.
8. Explain what do you understand by P.A.T.A and its role in Tourism?
9. What do you understand by Grand Tour?



C-4

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

**BHMCT (AICTE) (Sem.-2)
FOOD & BEVERAGE SERVICE-II**

Subject Code : BH-112

M.Code : 14521

Date of Examination : 14-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on the following :

- a) Supper
- b) High tea
- c) American breakfast
- d) Filler
- e) Stimulating beverages
- f) Cocoa
- g) BOT
- h) Plat du jour
- i) Binder
- j) Tonic water



SECTION-B

2. List down the various shapes and sizes of cigar.
3. Differentiate between Mis-en-place and Mis-en-scene.
4. Explain the service procedure of coffee at the table.
5. What is menu? Explain the functions of menu.
6. Draw the sample of a manual bill.

SECTION-C

7. Explain the various meals in a day.
8. Write down the first five courses of 17 course French Classical menu in sequence.
9. Briefly explain the different types of menu.

C-5

NOTE : Disclosure of identity by writing mobile number or making passing request on any page of Answer sheet will lead to UMC case against the Student.

Roll No.
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
FOOD AND BEVERAGE SERVICE FOUNDATION-II
Subject Code : BHMCT-203-18
M.Code : 75882
Date of Examination : 08-07-22

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO mark each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

- a) Triplicate checking system
- b) Gueridon service
- c) Breakfast knob card
- d) A' ta carte menu
- e) Binder
- f) Claro
- g) Plat du jour
- h) Assisted service
- i) Potage
- j) Filler



SECTION-B

2. Draw the specimen of a KOT.
3. Explain the mise en place activities required for breakfast service in the room.
4. What are the various meal in a day?
5. Write down the cover and accompaniments for the following :
 - a) Roast lamb
 - b) Cheese
6. Explain the various shapes and sizes of cigar.

SECTION-C

7. Discuss the 17 course French Classical menu with sequence and suitable examples
8. What do you understand by Russian service and Silver service? Explain with advantages and disadvantages.
9. Discuss the purpose of the menu. What are the considerations need to keep in mind while planning the menu?

C-8

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student

Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (AICTE) (Sem.-2)

COMPUTER-II

Subject Code : BH-108

M.Code : 14519

Date of Examination : 09-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Answer briefly :

- a) Spreadsheet
- b) Relative Cell Address
- c) Text Wrap.
- d) How to select all blank cells in Excel?
- e) Define Row height
- f) Chart wizard
- g) What is the purpose of Worksheet Tab?
- h) How to rename a worksheet?
- i) Macros
- j) Difference between Formula and Function in Excel.

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SECTION-B

2. Explain MS Excel in brief.
3. How do you apply a single format to all the sheets present in workbook?
4. Explain the steps to split worksheet window.
5. What is Ribbon? Where does it appear?
6. Explain the steps to add rows and columns in a worksheet.

SECTION-C

7. What do you understand by Excel functions? Explain any four different functions.
8. Explain the steps to create a database in Excel.
9. What are the different types of graphs that can be created in excel? Explain the steps to create any two types of graphs.



C-9

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

2 | M14519

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Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-2)
ACCOUNTS – II
Subject Code : BH-106
M.Code : 14518
Date of Examination : 07-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

- SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
- SECTION-B contains FIVE questions carrying 2½; (Two and Half) marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

- What is the Bank Reconciliation Statement?
- What is closing stock?
- What is the role of final accounts?
- What is meant by cash book?
- Differentiate between cash book and pass book.
- What is depreciation?
- What are prepaid expenses?
- What are outstanding expenses?
- What is opening stock?
- What is meant by capital expenditures?

SECTION-B

- Pen down the various errors revealed by Trial balance.
- Differentiate between Capital and Revenue expenditure.
- Prepare a bank reconciliation statement dummy figure.

1 | M-14518

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- Pen down the procedure for preparation of final accounts.
- Pen down the following adjustments in final accounts-prepaid expenses, outstanding expenses.

SECTION-C

- Pen down the reasons for difference in pass book and cash book balances.
- Mr. Sharma has given you the following balances extracted from his books as at 30th June 2018 :

Sales	2,65,900
Purchases	1,54,870
Rent	42,00
Lighting and heat expenses	530
Salaries and wages	51,400
Insurance	2,100
Buildings	85,000
Fixtures	1,100
Accounts Receivable	31,300
Sundry expenses	412
Accounts payable	15,910
Cash at bank	14,590
Drawings	30,000
Vans	16,400
Motor running expenses	4,110
Capital	1,14,202
Inventory	16,280

C-10

From the above balances, prepare his trial balance as on 30th June 2018.

- What are final accounts? Differentiate between Trading account, profit & loss account and balance sheet with suitable formats.

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2 | M-14518

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Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (2018 Batch) (Sem.-2)
FOOD PRODUCTION FOUNDATION-II
Subject Code : BHMCT-201-18
M.Code : 75880

Date of Examination : 06-07-22

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO mark each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students has to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- Short crust
- Laminated
- Wet masala
- Dry masala
- Menu engineering
- Offals
- Fillet
- Dame
- Pastry cream
- Yeast

SECTION-B

- What is the role of gravy in Indian cuisine? Write down the recipe of yellow gravy.
- What are the variety of masala that are available in regional areas of India? And also write down the composition of garam masala.
- What is tenderizing agent? What are the different tenderizing agents used in Indian cuisine?
- What is pastry and write down the standard recipe of choux pastry?
- Draw the structure of wheat.

SECTION-C

- What are Indian marinades? Write down the recipe of different tandoori marinades that are extensively used in tandoori preparations.
- Draw the dissection of mutton and describe the different cuts and application of cooking method for best results.
- "Without gravies Indian cuisine does not stand". Justify the statement.



C-11

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-2)
FOOD SCIENCE AND NUTRITION-II

Subject Code : BH-102

M.Code : 14516

Date of Examination : 02-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2¹/₂ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a. Food science
- b. Effect of heat on food.
- c. Emulsifying agents
- d. Maillard reaction
- e. RDA
- f. Three food groups in a meal.
- g. Fast foods
- h. Flavour description of any one spice.
- i. Sensory food evaluation.
- j. Objectives of food processing.

1 | M-14516

(55)-52

SECTION-B

2. Define food processing. Discuss the types of processing.
3. Explain enzymatic browning and ways to prevent its undesirable browning.
4. Discuss the importance of consuming a balanced diet.
5. Throw light on the application of colloids in the food industry.
6. What is flavour? Describe the food flavours in coffee or wine.

SECTION-C

7. What do you understand by emulsions? Discuss its types and theory.
8. What is a menu? Discuss in detail, the various factors affecting menu planning.
9. Write a detailed overview about the nutritional evaluation of new products being launched in the market.



C-12

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.

2 | M-14516

(55)-52

Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
HOTEL ENGINEERING-II
Subject Code : BH-118
M.Code : 14524

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Sensible heat
- b) Dew point
- c) A class fire
- d) Smoke detector
- e) Sewage
- f) CFC
- g) Slide projector
- h) Tender
- i) Sullage
- j) One ton refrigerator

SECTION-B

2. Write down a short note on refrigerant.
3. What are the common structural protection measures taken against fire?
4. Write down a short note on care and maintenance of audio-visual.
5. What are the different methods used for sewage disposal?
6. Write a brief note on pollution related to hotel industry.

SECTION-C

7. Under what circumstances is the equipment replacement done in the hotels?
8. "Segregation of garbage should be done at the place of its origin". Justify the statement taking suitable examples from hotel industry.
9. What is the basic principle behind air conditioning? Draw a neat diagram depicting working of window type air conditioner.



NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
HOUSE KEEPING-II
Subject Code : BH-114
M.Code : 14522

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

I. Write short notes on :

- a. HWC
- b. Staff placement register
- c. Guest special request register
- d. Foyer
- e. OOO
- f. Emergency Key
- g. Back of the house area
- h. VIP 1
- i. High Traffic Area
- j. Log Sheet



SECTION-B

2. Enlist the supplies provided on bedside table and wardrobe of guestroom.
3. How does housekeeping coordinate with maintenance department for functioning of hotel? Explain.
4. What are the supplies provided to VIP 3 and VIP 4?
5. What is a facade? Explain the procedure for its cleaning.
6. Write a note on steps for key control in hotel.

SECTION C

7. Describe in detail the use of computers in housekeeping department.
8. Draw the format and explain the usage of the following records :
 - a. Room Occupancy Report
 - b. Call Register
9. Explain the step by step procedure for cleaning a checkout room.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-2)
FRONT OFFICE-II
Subject Code : BH-116
M.Code : 14523

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write a short note on :

- a) Amendments
- b) Paging
- c) Key handling
- d) Pre arrival
- e) Room change notification slip
- f) Air crew rates
- g) Check out time basis
- h) Chain hotels
- i) Guest weekly bill
- j) Special rates



SECTION-B

2. Describe the mail handling procedure.
3. Write a short note on Pre-registration activities.
4. Differentiate between Tentative reservation and confirmed reservation.
5. Describe the Complaint Handling procedure.
6. List the steps in handling FIT at reception.

SECTION-C

7. With the help of a neat diagram, describe the features of a Guest History Card.
8. Describe Room Selling technique in a hotel.
9. Draw any three relevant records for FITs in Front desk.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No.
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
FOOD PRODUCTION-II
Subject Code : BH-110
M.Code : 14520

Time : 3 Hrs.

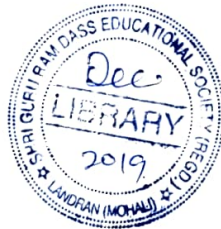
Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½, (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Write short notes on :
 - a. Fruits and pods
 - b. Naje
 - c. Consomme
 - d. Chowder
 - e. Green bacon
 - f. Albumin
 - g. Trotter
 - h. Goujon
 - i. Jasmine rice
 - j. Laminated pastry



SECTION-B

2. Importance of spices in Indian Spices.
3. Draw classification chart of vegetables with two examples of each.
4. Write recipe of 1 litre fish stock.
5. Briefly explain principles of bread making process.
6. Write recipe of 1 litre Bechamel sauce.

SECTION-C

7. Explain in detail bread making process with 5 bread faults.
8. Write recipe for 1 litre of seafood bisque.
9. Briefly explain 4 types of pastry and briefly explain that how does the lamination works in flaky pastry.

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Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
COMMUNICATION-II
Subject Code : BH-104
M.Code : 14517

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is **COMPULSORY** consisting of **TEN** questions carrying **ONE** mark each.
2. SECTION-B contains **FIVE** questions carrying **2½** (Two and Half) marks each and students has to attempt any **FOUR** questions.
3. SECTION-C contains **THREE** questions carrying **FIVE** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Write short notes :

- a) Vocal behaviour
- b) Paralanguage
- c) Downward Communication
- d) Kinesics
- e) Artifacts in communication
- f) Spontaneous Gesture
- g) Informative Listening
- h) Public Speaking
- i) Active Listening
- j) Brain Storming



SECTION-B

2. List down importance of speech in hotels.
3. What do you understand by phonetic difficulties?
4. What are the general guidelines to be followed while receiving and making a call?
5. Facial expression plays an important role in non verbal communication. Elaborate the statement.
6. What impact does the paralanguages have in a effective communication?

SECTION-C

7. Write down a brief note on frequently used foreign sounds.
8. What is the importance of pronunciation and stress accent in communication?
9. Justify the importance of telephonic skills at reservation desk in hotels.

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Roll No.

Total No. of Pages :02

Total No. of Questions : 09

BHMCT (Sem.-2)
FOOD SCIENCE AND NUTRITION-II

Subject Code : BH-102

M.Code : 14516

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

I. Write short notes on :

- a. Food processing
- b. Browning
- c. Colloid
- d. Emulsion
- e. Balanced diet
- f. Meal Planning
- g. Proximate analysis
- h. RDA
- i. Tannin
- j. Rheology

1 | M Code 14516

{55}-1642

SECTION-B

2. What are the factors affecting meal planning?
3. What is the importance of balanced diet?
4. What are the effects of cooking on nutritive value of food?
5. What are the various types of browning? Give examples.
6. On what factors does RDA depend upon?

SECTION-C

7. Evaluate and examine critically the nutritive value and health aspects of fast foods.
8. What are emulsifying agents? How do they function to maintain an emulsion? Explain various examples from food industry.
9. Explain in detail the concept of balanced diet. How is menu planning dependent upon the 3 food group system? Also enumerate the various factors affecting menu planning.

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.

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Roll No.
Total No. of Questions : 09

Total No. of Pages : 02

SECTION-B

**BHMCT (Sem--2)
FOOD & BEVERAGE SERVICE-II**
Subject Code : BH-112
M.Code : 14521

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½, (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

Q1. Write short notes on the following :

- a) Menu
- b) Potage
- c) Brunch
- d) Mise en scene
- e) KOT
- f) Stimulating beverages
- g) Green Tea
- h) Cappuccino
- i) Cocoa
- j) Wrappers



- Q2. Give five points of difference between A la Carte menu and Table d Hotel Menu.
- Q3. Write a note on cash handling equipments used in restaurants.
- Q4. Plan a 3 course international menu and draw a labelled diagram of its cover for restaurant.
- Q5. Explain the processing of tobacco.
- Q6. Discuss the classification of non alcoholic beverages with chart.

SECTION-C

- Q7. Discuss French classical courses of Menu with two dishes from each course.
- Q8. Explain triplicate KOT system with the help of flow chart.
- Q9. Write in details manufacturing process of Coffee.

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Roll No.
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
FOOD & BEVERAGE SERVICE-II
Subject Code : BH-112
M.Code : 14521

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½, (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

Q1. Write short notes on the following :

- a) Menu
- b) Potage
- c) Brunch
- d) Mise en scene
- e) KOT
- f) Stimulating beverages
- g) Green Tea
- h) Cappuccino
- i) Cocoa
- j) Wrappers



SECTION-B

- Q2. Give five points of difference between A la Carte menu and Table d'Hôte Menu.
- Q3. Write a note on cash handling equipments used in restaurants.
- Q4. Plan a 3 course international menu and draw a labelled diagram of its cover for restaurant.
- Q5. Explain the processing of tobacco.
- Q6. Discuss the classification of non alcoholic beverages with chart.

SECTION-C

- Q7. Discuss French classical courses of Menu with two dishes from each course.
- Q8. Explain triplicate KOT system with the help of flow chart.
- Q9. Write in details manufacturing process of Coffee.

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Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-2)
COMPUTER-II
Subject Code : BH-108
M.Code : 14519

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

Q1 Answer briefly :

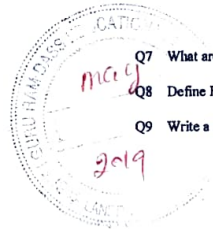
1. Define spreadsheet.
2. Define Row Height
3. Define Cell Address.
4. Define Active cell.
5. How to delete a worksheet?
6. How to rename a Worksheet?
7. What is Cell Range?
8. How to undo mistakes in Excel?
9. Define Formula bar.
10. What is the purpose of Freezing columns?

SECTION-B

- Q2 Explain splitting worksheet window.
- Q3 How to print whole worksheet in a page?
- Q4 How to add header and footer in a report?
- Q5 What is chart wizard?
- Q6 How to attach comments to a cell?

SECTOR-C

- Q7 What are Excel database facilities?
- Q8 Define Function. Explain with the help of four different functions.
- Q9 Write a note on "Protecting a worksheet".



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Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-2)
FOOD & BEVERAGE SERVICE-II
Subject Code : BH-112
M.Code : 14521

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

Q1. Write short notes on :

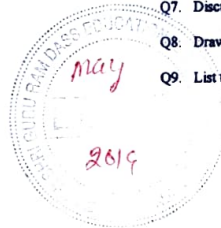
- a) Menu
- b) Dispense Bar
- c) Food pick up area
- d) BOT
- e) Nourishing Beverages
- f) Misc-en-scene
- g) Dummy waiter
- h) Table linen
- i) Cover
- j) Pantry

SECTION-B

- Q2. Write in brief about the origin of Menu.
- Q3. Discuss the courses of American Breakfast with examples
- Q4. Mention in steps the manufacturing process of tea
- Q5. Differentiate between Stimulating and Refreshing Beverages.
- Q6. Throw light on different shapes and sizes of cigars.

SECTION-C

- Q7. Discuss the heavy equipments used in Pantry. Mention their uses.
- Q8. Draw the format of the KOT used in the restaurant.
- Q9. List the 17 courses of French Classical Menu with suitable examples



NOTE : Disclosure of identity by writing mobile number or making passing request on any page of Answer sheet will lead to UMC case against the Student.

C=10

Roll No.

Total No. of Pages : 62

Total No. of Questions : 69

BHMCT (Sem.-2)
FOOD PRODUCTION-II
Subject Code : BH-119
M.Code : 14526

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

- SECTION-A is **COMPULSORY** consisting of TEN questions carrying ONE mark each.
- SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Write short notes on :

- Puffy cream
- Anglaise
- Laminated pastry
- Bisque
- Souffle
- Offside
- Sweet bread
- Veal
- Consommé
- Drupes

SECTION-B

- Briefly explain the role of thickening agents in Indian cuisine.
- Draw classification chart of soups with two examples of each.
- Write recipe of 1 litre of white chicken stock.
- Write recipe of Tomato Sauce.
- List and briefly Explain various methods of cooking egg.

SECTION-C

- Explain and classify in detail the mother sauces.
- Draw a neat labelled diagram of Lamb cut.
- Explain role of each ingredient in bread making and importance of temperature control in bread making.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to U.S.C. against the Student.

Roll No.
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
FOOD SCIENCE AND NUTRITION-II
Subject Code : BH-102
Paper ID : [C0310]

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

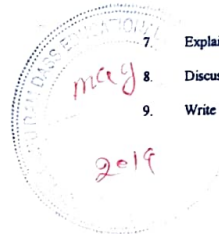
- a) Food
- b) Emulsifying agent
- c) Nutrition
- d) Menu
- e) Enzymes
- f) Fast food
- g) Colloids
- h) Starch
- i) Fat
- j) Minerals

SECTION-B

2. Explain the effect of Heat on Proteins?
3. How does Gender affect the R.D.A of a person?
4. What do you understand by Health specific meal?
5. What is Non-Enzymatic Browning?
6. Discuss the preventions we should take care during Mass food production

SECTION-C

7. Explain the role of balanced diet for healthy living.
8. Discuss the different constituents of Food.
9. Write your view on advantages and disadvantages of Fast Food.



NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student

Roll No.
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
FRONT OFFICE-II
Subject Code : BH-116
Paper ID : [C0317]

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

I. Write a short note on :

- a. Reservation ✓
- b. Confirmed Reservation ✓
- c. Guaranteed Reservation
- d. Overbooking
- e. Upselling
- f. Registration
- g. Bell Boy
- h. Guest History
- i. VTL
- j. FIT

SECTION-B

2. What is the importance of reservation?
3. What are the different modes of reservation?
4. Write a short note on different types of reservations.
5. Give the French for all the days of the week
6. Write a short note on Guest accounting techniques.

SECTION-C

7. Explain in detail the coordination of Front office with other departments of the hotel.
8. Explain different types of guest complaints and techniques of handling them.
9. Room selling techniques form the backbone of the front office department and the hotel. Elucidate.



C = 2

Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-2)
FOOD SCIENCE AND NUTRITION-II
Subject Code : BH-102
Paper ID : [C0310]

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

I. Write short notes on :

- a) Pasteurization
- b) Fermentation
- c) Profiling
- d) Adulterant
- e) Emulsion
- f) Lecithin
- g) Seasoning
- h) Maillard reaction
- i) MAP
- j) Balanced diet

SECTION-B

2. Define the terms herbs, spices, seasoning and condiment giving five suitable examples of each
3. Classify and explain types of browning reactions ✓
4. Why is food processing necessary? Explain with suitable examples
5. What are the advantages of menu planning?
6. Explain the role of emulsifying agents in food emulsions

SECTION-C

7. Define balanced diet and explain its importance
8. Define Enzymatic Browning in food How will you prevent enzymatic browning reactions?
9. List and explain the factors which influence menu planning

